



# Wright Care at Home

PROMOTING INDEPENDENT LIVING

ISSUE 6

OCTOBER 2024



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### We welcome Sarah back from maternity leave...

This month marks an exciting time at Wright Care at Home as we welcome back our Registered Care Manager from Maternity leave.

Sarah has been thoroughly missed by all of us and we absolutely cannot wait for you all to meet her and catch up too.

She has spent her first week getting back into the swing of things and catching up with our care team some new since she left in February.

Of course how beautiful is 'Hugo', we knew you would all love seeing some of her memories made over the last 9 months.





## Customer News...

### 90 years young....

We had the pleasure of seeing Anne celebrate her 90th birthday. Our carer Jo was privileged to be part of the birthday celebrations. Anne had a wonderful day and it was an honour to be part of it.



### Julie and Margaret head to Burghley horse trials....

Our carer Julie had a fantastic day out with Margaret at 'The Burghley Horse Trials.'

They had a marvellous day watching the trials, browsing the stands and enjoying the atmosphere!



## Palliative care awards...

Since the last newsletter our care team went to the 'Marriot hotel' in Regents park London to the Palliative Care awards. A national event that celebrates excellence in palliative and end of life care in a social care or hospice setting.

The awards shone a light on the complex role social care plays in this area, which often encompasses the care of people living with dementia, complex physical and neurological disorders, as well as other life threatening conditions.

It is with absolute delight that we saw Nicky and Tania on the behalf of the whole team bring home the National Award for Wright Care at Home. Palliative Care Team Award!

A wonderful evening was had by all!

**'I'm really chuffed, we have worked so hard and this is for the whole team. It felt so good to bring it back for the team. It was a great night and i really enjoyed being part of a night celebrating excellence across the sector.'** Nicola Vickovic

**'It was a magical evening of celebration's with fantastic entertainment. Kate Garraway's speech was so heartfelt and emotional. I was delighted when i heard our name called out. Such an achievement for the team.'** Tania Dixon



## SME Award winners... Home Care Team of the Year 2024

**'We are thrilled to have received this award! We wish we knew who had nominated us though so we can thank them personally! Wright Care at Home has always had such a wonderful ethos and we are really proud to see it still going from strength to strength almost 9 years in!**

**We have a team of 30 employees now and they are beyond inspirational in what they do. It keeps us striving to move forward, finding new and innovative ways to make a difference in our local community.**

**Being a carer is such a rewarding career, we see no two days are the same but have such an impact on those we care for. Seeing the accolades for the team over the last 12 months makes us happy dance continually! When we set up our organisation we wanted to really champion those who work for us and ensure they are recognised for the role of carers. Its wonderful to see that we are continuing to meet those initial goals as set out.**

**We always believe we have the best team but how fantastic to see it here in SME News! We are delighted.**

**Our team are all the heroes and the heart of what makes us such a great team. Every individual plays a huge part in how the team is working and they all go above and beyond to make this happen.'**

***Samantha Davis-Wright - Director***



## Christmas Schedules...

We are fast approaching our planning now for Christmas and New year schedules.

As our next newsletter won't come around until January 2025 we wanted to let you all know that our scheduling team will be sending out requests soon to our customers and families about the bank holiday visits.

Please be reassured our care team work 365 days per year so we still will be providing care on these days however any visits on Xmas Day, Boxing Day and New years Day we will cancel without charge.

We plan these days early as so we can ensure all of our carers have some well deserved time off with their families at Christmas.





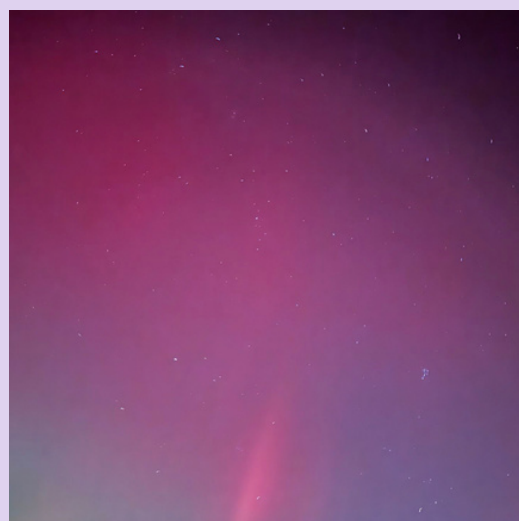
## Aurora Borealis...

Over recent weeks there have been some fantastic sightings of the Aurora Borealis. How beautiful is this image captured in early October.

Our carers had some magical sightings whilst delivering their evening visits.

A special treat for us all.

Did you manage to catch any sightings?



## Good Luck Emma...

Our wonderful Emma sadly leaves us this November to move to pastures new. Emma joined us several years back bringing our processes to new heights as we grew our service areas and teams. Emma is moving to progress her career and we are all going to miss her immensely. Emma we wish you so much luck in your new role!

For any queries moving forward please do send these to our Care Manager, Sarah.

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