

Acts of Kindness ♥

Wright Care at Home

Southview Business Park, Unit 1, First Floor, Tinwell Road Stamford
PE9 2JL



Wright Care at Home

PROMOTING INDEPENDENT LIVING

8th January 2021



Nominate a member of our team for our monthly act of kindness prize.....

We want to reward our team for their acts of kindness that are carried out above and beyond their roles.

This month, we will be asking our team and customers to nominate their chosen colleague who they feel has gone above and beyond and deserves the prize.

Please see enclosed a monthly nomination slip. We will then award the prize to the person with the most votes.

The prize this month is a 'Neals Yard' pamper package from a local small business 'Binky's Beauty.' Worth £30.00

In these current times everyone deserves a little pamper time.



Lockdown 3.0....

As we enter our 3rd national lockdown of the pandemic, we hope we can continue to support you all and bring you something to smile about. By sharing our acts of kindness and positive news it shows how we all come together in tough times.

We are delighted to already hear from some of our customers that they have had the covid19 vaccine or are booked. This really gives us all light that normal times are coming.

Please do contact us should we be able to help you during the lockdown where you would normally have other support networks.

Tel: 01780 489227

Email: sarah@wrightcareathome.com



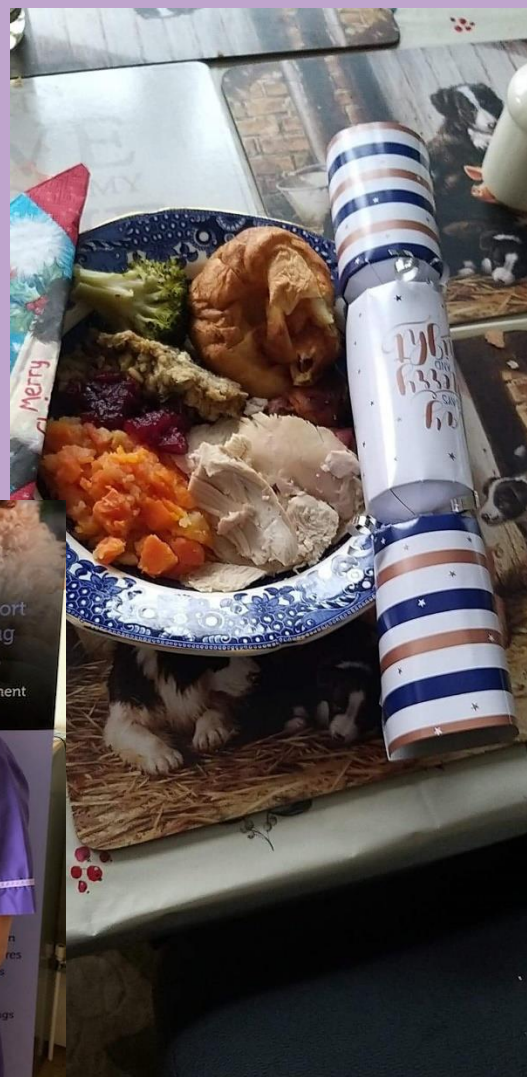
Hollie's Acts of Kindness this week in her visits....

Hairdressing - As we entered yet another lockdown, it means that we miss those lovely haircuts and pamper sessions. Hollie did not want her customer to miss out so she set her skills to hair setting and made this lovely lady smile for the day.

Thank you Hollie, for going above and beyond in your role and making a difference.



Sew and thread - When one of our customers expressed her favourite cardigan had a hole in it, Hollie got the needle and thread out and returned it back to new. Thank you, Hollie!



Heidi's Act of Kindness over Christmas.....

Christmas Dinner - Some of our customers were not able to see family over Christmas. So Heidi in her own time cooked our Normandy Veteran a meal and delivered it personally with a cracker. Offering companionship and ensuring no one is alone. This really touched us - Thank you Heidi!





Acts of Kindness from our Customers.....

We wanted to make a special mention to our lovely customers who delivered us some lovely gifts and treats for our team.

These were all well received by our team over the Christmas period.

It means so much to us to know you are happy with your care and that our carers mean so much to you all.

A wonderful gesture – Thank you!

When Customers greet our care team with little gestures....

Fiona was really taken back when she went to a visit and our customer had presented her with a hot drink and mince pie.

Such a treat for her when she was in her busy day.

Thank you for this act of kindness it made such a difference to her day.



Acts of Kindness Nomination Slip – Please return to us

I _____ would like to nominate this team member _____ for the following act of kindness _____

What this means to me? _____

Consent to share? Yes/No (Please circle)