

FAMILY-LED AWARD-WINNING BESPOKE CARE

Exceptional home care shaped by a decade of trust

FAMILY-LED CARE AT HOME ACROSS STAMFORD, BOURNE AND THE SURROUNDING VILLAGES SINCE 2016.



Wright Care at Home

PROMOTING INDEPENDENT LIVING



WELCOME

Welcome to the Wright Care family

For more than a decade we have helped people across Stamford, Bourne and the surrounding villages live well in their own homes, with care that feels personal, unhurried and familiar.

We are independent and family-led, and we have chosen to stay that way. A small, dedicated team means we know our customers, their families and the little things that make a good day.



2016

Founded in Stamford

Outstanding

Rated by the Care Quality Commission

365 days

Care every day of the year,
including 24/7 and overnight

60 minutes

Minimum visit length, so care is never rushed

£10,000+

Raised for charity since 2016

Award Winning

Regional and national recognition

Wright Care At Home

It began with a belief, and a family beside me

Wright Care at Home began in January 2016, not as a business plan, but as a belief.

I wanted to build something different: a care company with a family ethos at its heart, where people are treated the way I'd want my own family treated. My father, Simon, stood beside me from the very start as co-founder, and his belief in what we were building is still woven into everything we do.

Since then, life has grown alongside the business. I became a mum, first to twin girls, and then to a son. Raising a young family while building a company has shaped the way I lead. It's taught me patience, resilience, and what it really means to care for people, at home, at work, in every part of life.

A decade on, Wright Care at Home has grown too, evolving our services, our training, and the way we support families across Stamford and Bourne. But however much we grow, we've never lost sight of where we started. We're still an independent, family-run business. We still believe innovation means never standing still. And we still believe that behind every person we care for is a family who deserves to feel supported too.

That's the heart of the Wright Care family: rooted in where we began, and always evolving to serve our community better.

With warm wishes,

Samantha Davis-Wright

FOUNDER, WRIGHT CARE AT HOME



“Behind every person we care for is a family who deserves to feel supported too.”

Samantha's career in care spans more than twenty years, from care worker to management. Choosing incredible people, and making sure they are recognised for the skilled work they do, has always been at the heart of how she leads.



“Since 2016 I’ve had
a fantastic time
with Wright Care
at Home. Concerts,
cinema, laughs, and
top quality care. I will
never forget you all.”

PHILIP, A WRIGHT CARE CUSTOMER SINCE 2016

Choosing care is a big decision. We're here to help you make it.

Finding the right care for yourself or someone you love can feel emotional and daunting. We'll guide and support you every step of the way.

01 **Family run, family values**

Family owned since 2016. We treat every customer as we would want our own loved ones treated, as part of an extended family.

Inspected and rated

Outstanding ☆



02 **Trusted care since 2016**

Family-run care since 2016, rated Outstanding by the Care Quality Commission, the highest rating a care provider can achieve.

In your pack

You'll find our Finding care at home guide. We hope it helps with your next steps and eases some of the worries families often have.

03 **Dementia champions**

Our trained dementia champions are proud to support and inspire our wider community, helping people living with dementia to live well.

04 **Open, honest, transparent**

The highest standards of communication, always keeping you at the centre of your care. Alongside your bespoke care plan, our digital care system keeps you connected, with live updates as each visit takes place.

05 **You matter**

We go above and beyond, promoting independence, building on your strengths and keeping companionship at the heart of every visit. That is where our Enrichment Promise comes in.

To promote independent living

We give people the support and confidence to carry out their daily routines as they always have, safely, in their own home, with dignity, respect and their wishes at the centre of everything.

Every person is different, so every service we provide is bespoke and focused on strengths, helping people live enriched, fulfilled lives.



Wright Care at Home provided an excellent service in every respect. The carers were professional, kind, and understanding of all my mother's needs, providing companionship, practical support and, towards the end, compassionate care through difficult emotional circumstances. The office staff were efficient, friendly and incredibly supportive throughout."

FAMILY OF A WRIGHT CARE CUSTOMER

Care built around you

Every care package is bespoke, because no two people, or their needs, are the same.

60 min

minimum visits, for care that's thorough and unhurried

365 days

a year, including bank holidays

24/7

and overnight support when you need it

Personal care

Dignified support with bathing, showering and dressing

Medication support

Safe prompting, assistance and administration

Meal preparation

Nutritious meals to support independent living

Domestic support

Help with everyday housekeeping

Companionship

Meaningful connection and community engagement

Dementia care

Specialist, compassionate support for people living with dementia

End of life care

Sensitive, dignified care tailored to personal wishes

Short-term respite care

Support during recovery from illness or a hospital stay

24/7 care

Round-the-clock support for complete peace of mind

Appointment and outing support

Accompanied trips to appointments, the shops or out and about

Something else?

This list isn't exhaustive. Tell us what you need and we'll be happy to talk it through.

“Excellent service at short notice. Friendly, attentive staff.”

FAMILY OF A CUSTOMER



The Enrichment Promise

Our promise to you and your family: strength-based care, built around your goals and wishes.

We work closely with you and your loved ones, drawing on our skilled team and close links with GPs, community nurses, charities and local initiatives, so the care you receive reflects what matters most to you.

That might mean connecting you with an occupational therapist, finding a local group you'll enjoy, or simply making time for a walk when the weather's kind.

“Wright Care don’t just cover her basic needs, they make her days more enjoyable. I’m grateful for their compassion.”

GRAND DAUGHTER OF A CUSTOMER

Wright Care At Home

“Meticulous care, and the little things, like taking Dorothy for a walk when the weather’s kind.”

**KENNETH,
HUSBAND OF A CUSTOMER**

Exceptional care starts with exceptional people

Selective by design

Quality sits at the heart of everything we do, starting with who we choose to represent Wright Care at Home. Every carer is thoroughly vetted, including an enhanced DBS check, before they begin training with us. We look for people who share our values as much as our standards.

Training that never stops

Training is tailored and ongoing, combining external and in-house learning, with champions across the business in areas including end of life and dementia care. Our office team complete the same training as our carers, so knowledgeable support is always close at hand.

Reliable, and safe

Since 2018, a dedicated monitoring system has helped make sure our team are punctual and safe as lone workers. That reliability matters when people depend on us.

“Always on time, bright and cheerful at 7am. My wife looked forward to their visits.”

HUSBAND OF A CUSTOMER



“I had spent years watching carers do extraordinary, highly skilled work, often without the recognition they deserved. I wanted to see good care backed by good governance, where carers are valued and celebrated. Most of all, I wanted to create something truly special, with compassion at the heart of everything we do in our community.”

SAMANTHA DAVIS - WRIGHT,
FOUNDER

Championing our team, and the care they give



Our Care Heroes are the heart of Wright Care at Home, and we never stop celebrating them.

Our team has been recognised regionally and nationally by some of the most respected names in social care. We're proud to be a Living Wage employer, and we are committed to investing in our people, championing their skills and continuing to set the highest standards of care in our community.



“Cannot fault the service. Each carer has their own style, but all are meticulous. We consider ourselves lucky to have found you.”

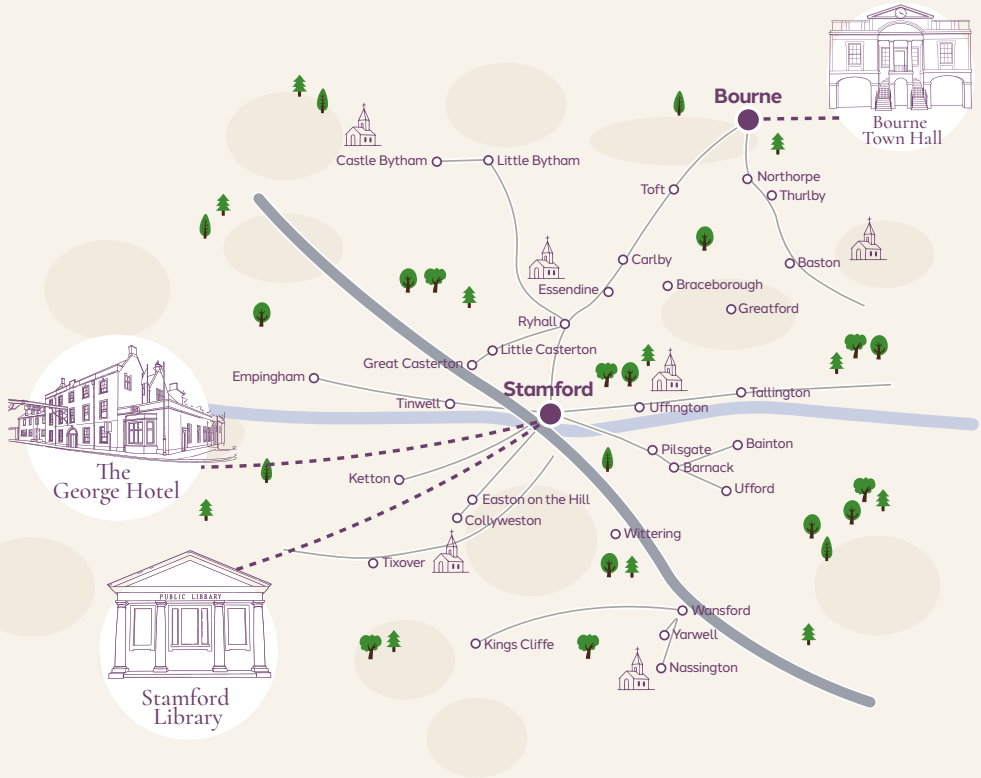
HUSBAND OF A CUSTOMER

Wright Care At Home



Stamford, Bourne and the villages in between

We're proud to care for people across Stamford, Bourne and the surrounding villages. Not sure if we cover yours? Just ask.



HERE WHEN YOU'RE READY

Book a free, no-obligation meet and greet

Stamford 01780 489227 | Bourne 01778 337277

www.wrightcareathome.co.uk | info@wrightcareathome.co.uk

Out of hours 07961 519132



Unit 3, Crown Walk, Bourne, PE10 9PB

IN LOVING MEMORY



Simon Wright

April 1960 to June 2018 · Co-founder

Simon was passionate about the service we delivered. He worked behind the scenes from the day the company registered in January 2016, was there for our first birthday, and stood proudly beside us at the Mercury Business Awards in November 2017.

We lost Simon in June 2018, just two years after we began. His belief in what we were building, and the family values he helped us create, are still at the heart of everything we do.

**Gone but not forgotten.
Forever part of the Wright Care family.**



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