

Acts of Kindness

Wright Care at Home

South view Business Park, Unit 1, First Floor, Tinwell Road Stamford
PE9 2JL

We loved receiving all the nominations from carers and our customers this month.

This edition of the acts of kindness newsletter lists all the nominations received and now we are asking who your vote is for.

The winner will be announced next Wednesday and will win a £30.00 pamper package.

Please see enclosed the very **deserved nominees**.

We will be rolling this into February and therefore have kept the nomination slip in this edition for you. Its lovely to see everyone get involved in this especially during another lockdown.

Fun in the snow....

Our carers as always went above and beyond this week in their roles in the snow and icy weather. Thank you to all of our customers who were so patient with us whilst we had to rearrange some visit times.

It always makes the town and surrounding areas looks o pretty but not so fun for community workers. However, look at these wonderful photos captured of our team and customers smiling!



Wright Care at Home

PROMOTING INDEPENDENT LIVING

25th January 2021



Kerry shares a treasured moment with Ruby....

One of our family members surprised us with a lovely email this week, sharing this beautiful photo capturing Kerry looking through photos and reminiscing.

One of the most special parts of our roles is getting to become part of your day and learning life events. We had to share this – Thank you Kerry! This photo says a thousands words. This entered you as a nominee into our acts of kindness!

All of our acts of kindness for January are in! Please now vote for your Winner!

- **Hollie** – Supported a customer with a lovely pamper session and hair set.
- **Hollie** – Got her sewing kit out and made a customers favourite cardigan as good as new again!
- **Heidi** – On her day off at Christmas, she made a plate of festive dinner up and took it to one of our customers who was alone this Christmas.
- **Heidi** – Nominated by her colleague Fiona for her empathy and kindness, always supporting her colleagues and surprising her with some treats.
- **Nicola** – Nominated by Lucy for always being there for her team members, knowing Nicola is there in and outside of her work hours for support goes a long way.
- **Michelle** – Received not one but two nominations from carers Cherie and Laiken for supporting them outside of her working hours.
- **Jess** – Receives a nomination from her customer Philip, for Jess dedication to her role always going above and beyond to make him feel safe and part of the community. By supporting him with his interests such as going for a meal and to a Bryan adams concert last year.
- **Donna and Heidi** – Joint nomination – from our customer Ann, for their encouragement when feeling low and how to overcome this. Ann quoted 'They always go the extra mile, are kind, sympathetic and hard working.'
- **Margie** – Received a nomination from Carer Heidi, Heidi wanted to nominate her because she is always a friendly ear and supports the team not just in a work capacity but goes out of her way to check they are okay during these times and offers an empathetic friendly ear when needed.
- **Fi** – Received a nomination from her care director Sammy, Fi went out of her way to organise a special anniversary gift for a 50th wedding anniversary. During lockdown she went above and beyond to make it a special day.
- **Kerry** – Received a nomination from a family member who was thrilled when she witnessed Kerry talking to the customer Ruby all about her memories and looking through photo albums. It meant a lot to Ruby and her family member.

Please send us in your vote following the nominations of you feel should win the monthly pamper package prize. Votes will be counted on Friday 5th February and then the winner announced in our next newsletter! See the carers below who have been nominated.



Nicola



Michelle



Heidi



Hollie



Jess



Donna



Kerry



Margie



Fiona

If you have any more nominations these will now be put into our February monthly prize draw. Please see the slip below.

Acts of Kindness Nomination Slip – Please return to us

I _____ would like to nominate this team member _____ for the following act of kindness _____

What this mean me? _____

Consent to share? Yes/No (Please circle)