

Acts of Kindness

Wright Care at Home

South view Business Park, Unit 1, First Floor, Tinwell Road Stamford
PE9 2JL

Following last week's Acts of Kindness edition, we asked everyone for their votes for those who had been nominated.

We were so grateful to see so many get involved, and the team have all enjoyed receiving the feedback.

As we now move into February, we will be displaying our new nominations for this month.

This week we have seen lots of other wonderful gestures from our team too.



Our January Winner is....

After receiving all the votes in from last weeks nominations we are excited to let you all know that the winner for going above and beyond and delivering acts of kindness is Heidi Adams.

Heidi will be awarded the wonderful pamper package from **'Binkys Beauty'** consisting of some beautiful smelling Neals Yard's products.

Heidi was nominated for her empathy and ability to always cheer her colleagues up. She supports her team and will always offer support when needed.

Her customers were thankful for her kind nature and listening ear. They expressed their gratitude for always helping them when feeling down or in need of that something extra.

She was also put forward for her huge gesture on Christmas Day where she took Christmas Dinner for a customer in her own time.

Heidi thank you – A huge shout out for you this month!



Wright Care at Home

PROMOTING INDEPENDENT LIVING

5th February 2021



Heidi is the deserving winner of our January Acts of Kindness Prize!



Well Done Heidi – Here's a sneak preview of your lovely parcel of goodies from Neals Yard! We hope you enjoy some lovely self-care time!

Wright care at Home were awarded title of 'Team of the Year!'



WINNER

EMPLOYEE / TEAM
OF THE YEAR
2020

You may have all seen the recent local news. **Kelham Cooke South Kesteven Counsellor** was the judge for many businesses who were nominated for team of the Year. We are overwhelmed and delighted to have been awarded this prestigious title!

Our team have shown so much strength courage and kindness since the pandemic began in March 2020 so to see this recognised makes us all extremely proud.

Look out for our February newsletter where you can read our response to the award. **A huge shout out to our frontline team!**

Carer reflects on her year of work

BY MADDY BAILLIE
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A woman who embarked on a job as a care worker at the beginning of the pandemic has reflected on the past year.

Hollie Croft from Wittering began work with Stamford-based Wright Care at Home at the end of February last year, just weeks before the first lockdown began.

As well as learning the ropes of her new job, she has had to implement many new regulations to keep both herself and customers safe.

Hollie, 30, said: "I had completed a couple of shifts then the pandemic hit."

"It was daunting for everyone. We were all a bit unsure as, like everyone, we didn't know a lot about it and what was going to happen."

A former Ofsted-registered childminder, Hollie so it has always been in my nature.

"I just felt that although there are a lot of carers, there are never enough for the older generation and ultimately I wanted to do more."

On top of the day-to-day struggles of the pandemic, Hollie has also had to deal with the upset of losing some of those she has cared for.

She said: "You can't do this job without getting attached to the people you meet. All of us



Hollie Croft who became a carer at Wright Care at Home at the same time as when the coronavirus pandemic began

over this past year lost several customers but we have gone through that as a team. We are all there for each other."

Wright Care at Home, which recently won Team of the Year at the Mercury Business Awards, has supplied staff with personal protective equipment throughout the pandemic and arranged for carers to receive weekly covid tests.

Hollie and a number of her colleagues were recently vaccinated against Covid-19, which brings them 'one step closer' to returning to normality.

She said: "It will be nice for customers to see our faces again - obviously we have been all covered up in PPE - and it will be good to get those shielding out of their homes with a lot more confidence."

Our first February nomination is for Hollie.....

Hollie was featured this week in the local Mercury talking about her year working in care.

It is a heartfelt article that all care workers will relate too, and we felt this deserved an acts of kindness nomination!

Hollie also this week received a lovely nomination from one of our customers Rosemary who was happy to share her words.

Words from Rosemary -

'She is a real friend to me in every way but to say she excelled by bringing me an enormous tub of cashew nuts - my favourite thing!

What this means to me?

Everything!!

Acts of Kindness Nomination Slip - Please return to us

Rosemary would like to nominate this team member Hollie for the following act of kindness She is a real friend to me in every way but to say she excelled by bringing me an enormous tub of cashew nuts - my favourite thing!
What this means to me? Everything!
Consent to share? Yes/No (Please circle)

Second nomination in for February is Fiona....

Last weekend Fiona went above and beyond by delivering two books to customers with their interests to support them during lockdown 3.0.

Mental well-being is so important and small gestures like this can really make someone's day.

Fiona also supported one of her colleagues Heidi to ensure she could obtain her vaccine by driving her to the vaccination centre. An example of her kind caring qualities thinking of her colleagues.



Captain Sir Tom Moore

We felt it was fitting whilst we are talking about kindness to tribute this edition to the wonderful Gentleman 'Captain Sir Tom Moore.'

He was nothing short of remarkable in his tributes to being selfless in his acts to fundraise over £33 million for the NHS and charities during the pandemic.

At 100 years young he passed away but its certain he wont ever be forgotten.

Kindness goes such a long way and is never wasted. A very special gentleman who will be remembered by the nation.



If you have any more nominations these will now be put into our February monthly prize draw. Please see the slip below.

Acts of Kindness Nomination Slip – Please return to us

I _____ would like to nominate this team member _____ for the following act of kindness _____

What this means to me? _____

Consent to share? Yes/No (Please circle)