

Acts of Kindness ♥

Wright Care at Home

The Grey House, 3 Broad Street, Stamford PE9 1PG



Wright Care at Home

Promoting Independent Living

1st May 2020

We wanted to bring to you this week some of the amazing acts of kindness that are happening with our very own Care Team.....

Members of the public show their support.....

Our care team have been so overwhelmed by the acts of kindness shown to them over this past week. Val was at a newsagents and a customer left money near the coffee machine and said 'have a coffee on me, you're doing a great job. Kerry was out and about in the community carrying out her calls and she was approached by a little girl who left a very pretty pink flower on top of her car!



Helping with Headbands Stamford.....

Sarah our Care Manager put out a call to anyone that could help with supplying headbands to help with the Care Teams increasingly sore ears....the Helping with Headbands group delivered just that and more. We were absolutely delighted to receive headbands which the facemasks can be buttoned to and also laundry bags so that all of their uniform can be put straight into after a shift and put into the washing machine



Care packages donated by SOS Stamford.....

At the start of the lockdown we received information from a group in Stamford called 'Support our Stamford' They have been offering support to the community from collecting prescriptions to dog walking. They have also now been enlisted by Waitrose to help them with distributing packages to the community. We were incredibly grateful to receive Care Packages for our Care Team this week packed full of energy boosting snacks to keep them going! We have also been supplied with more stocks of face shields by 'Give back Peterborough', Kings School Peterborough and Craig Revie



Acts of Kindness featured in Stamford Mercury...

Our Care Teams acts of kindness are not going unnoticed in the community. In Fridays edition of the Stamford Mercury just some of these were highlighted, did you see the article?

CORONAVIRUS

CARE

Beyond the call of duty

by Steve Casswell.
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The director of a care company says she has been 'blown away' by her staff's ongoing efforts to lift their customers' spirits.

Samantha Wright, of Stamford-based Wright Care at Home, said workers had been risking their own health to make sure elderly and vulnerable people had what they needed.

The company offers personal care services to elderly people and those with mental health needs living in their own homes.

Samantha said: "Over the last four weeks my care team have absolutely blown me away with their acts of kindness to keep the spirits of our customers up."

"They have masked their own fears and risked themselves and their own families to ensure our customers go without nothing."

Bouquets of flowers have been delivered to every customer, as well as some Easter eggs.

Some staff have baked cakes in their own time to cheer customers up while others have set up video links to enable them to stay connected with family members.

They have also been collecting food and prescriptions, and have even

SHOUT OUT TO KERRY FOR
BEING SO SELFLESS
TODAY...
IN HER OWN TIME GOING TO
GET A CUSTOMER A PAPER
WHO CAN'T, GIVING THE
CUSTOMER A KIND
FACE TO SEE
TODAY ON GOOD FRIDAY AND
A READ SHE REALLY WANTED.

Kerry, from Wright Care at Home, was singled out for praise after popping to the shop to get a copy of the Mercury for a customer who missed it

Handing out Easter eggs

Helping with a hair cut

Thanking staff

cut customers' hair outside of normal visits.

Hand-crafted cards have also been sent out in weekly packs to keep customers busy during tough times.

Samantha said that on top of the normal daily visits, employees have been making extra well-being phone calls to make sure their customers are okay and to "promote good mood".

She added: "We have recently opened up capacity so we can support others too who may be in need during this uncertain time and would urge anyone feeling they need some support to call us."

"We can support with shopping, appointments, meal preparation and nutrition, personal care and

dressing and medication assistance.

"Our home care workers are frontline and doing an amazing job and we want everyone to know how proud we are of them."

■ Anyone in the community seeking some support during the pandemic can call the team on 01780 489227.

FOOD